

# FORCS Branch Teller eForm

## Why is the **Branch Teller eForm** necessary?

- Wasting time filling out paper form
- Transferring data from paper into the system
- Scanning paper forms/documents

- Long waiting time at retail banks



## What is the **Branch Teller eForm**?

The Branch Teller eForm is the leading digital banking solution to eliminate paper form filling over the bank counter at retail banks. Paper forms are replaced with FORCS eForms, bringing values to banks by reducing time and cost spent on carrying out financial transactions. The overall customer journey is shortened as the entire banking process is streamlined and customized.



## Key Features



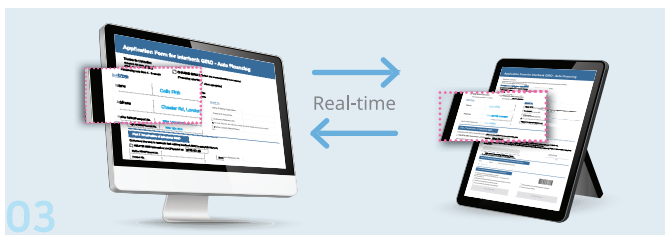
### Real-Time Input Data Synchronization

- + The information entered by the customer using the tablet monitor is synchronized with the Bank Teller's computer. The seamless form filling process enhances the customer experience.



### Independent Control of the Same Form

- + While the customer is entering data into the eForm, the Bank Teller can work on the other pages of the same eForm concurrently.



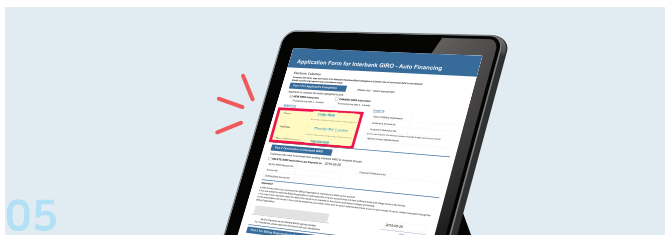
### Prepopulate Data onto Multiple Forms

- + The same set of data keyed into the first form (e.g. name and address) can be prepopulated onto other forms throughout the entire customer journey.



### Guided Form Filling Process

- + Create a workflow to guide customer along when filling out eForm. E.g. adding a "Next" button or highlighting the next field to be filled.



### Validation Checks

- + Set required input field with validation checks to avoid missing information or inaccurate data input.



### Integrate with Existing Systems

- + All input data communicates with the backend system and other devices such as ID card scanner, stamp scanner, document scanner and more.

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