

# FORCS Paperless Branch e-Form



## Why is the Paperless Branch e-Form necessary?

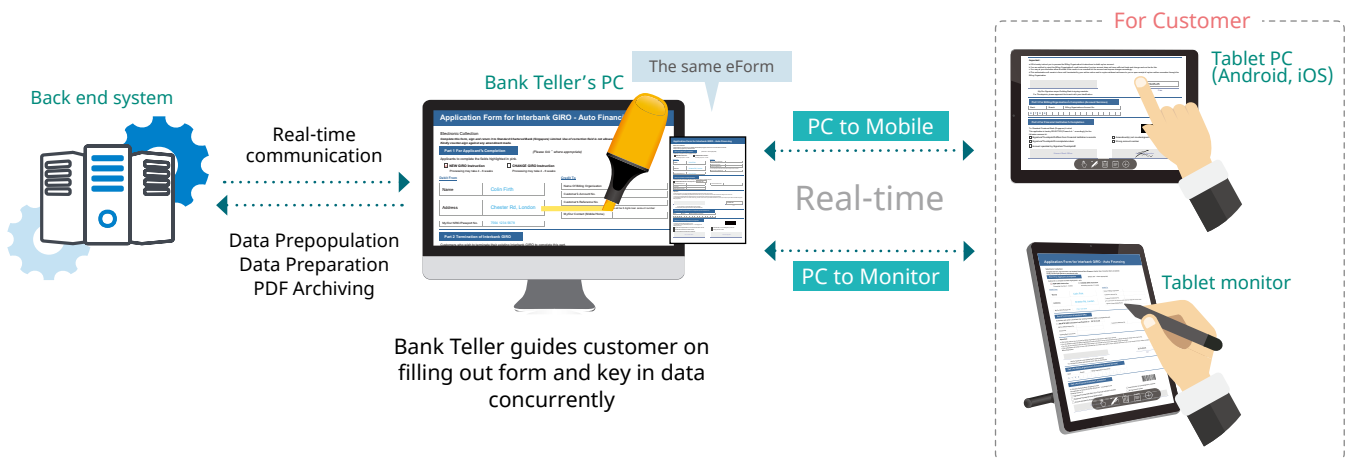
- Wasting time filling out paper form
- Transferring data from paper into the system
- Scanning paper forms/documents

- Long waiting time at retail banks



## What is the Paperless Branch e-Form?

The Paperless Branch e-Form is the leading digital banking solution to eliminate paper form filling over the bank counter at retail banks. Paper forms are replaced with FORCS e-Forms, bringing values to banks by reducing time and cost spent on carrying out financial transactions. The overall customer journey is shortened as the entire banking process is streamlined and customized.



*Reduce Time & Cost,  
Increase Productivity*



## Benefits



### Time-Saving

Reduce processing and waiting time as information is stored into backend system in real time



### Cost-Saving

Reduce costs as the production, distribution, archival and removal of paper documents are eliminated



### Increase Productivity

Automated approval process with built-in business logic



### Strengthen Security

Completed forms are encrypted into XML to keep data safe and secure

## Key Features



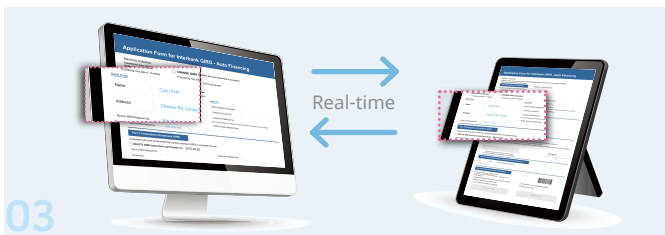
### 01 Real-Time Input Data Synchronization

- + The information entered by the customer using the tablet monitor is synchronized with the Bank Teller's computer. The seamless form filling process enhances the customer experience.



### 02 Independent Control of the Same Form

- + While the customer is entering data into the e-Form, the Bank Teller can work on the other pages of the same form concurrently.



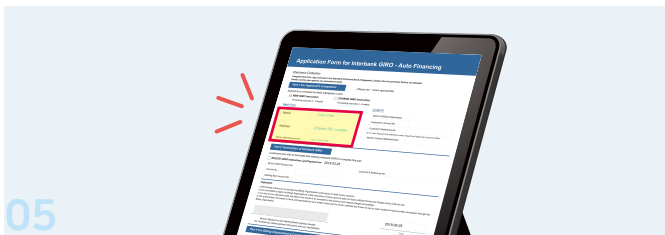
### 03 Prepopulate Data onto Multiple Forms

- + The same set of data keyed into the first form (e.g. name and address) can be prepopulated onto other forms throughout the entire customer journey.



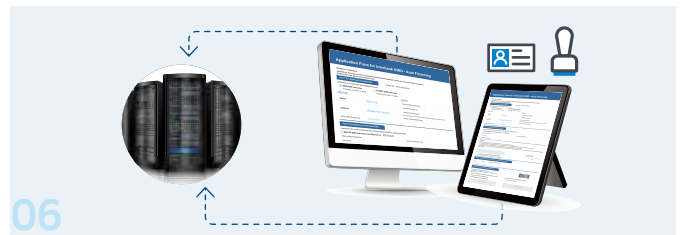
### 04 Guided Form Filling Process

- + Create a workflow to guide customer along when filling out e-Form. E.g. Adding a "Next" button or highlighting the next field to be filled.



### 05 Validation Checks

- + Set required input field with validation checks to avoid missing information or inaccurate data input.



### 06 Integrate with Existing Systems

- + All input data communicates with the backend system and other devices such as ID card scanner, stamp scanner, document scanner and more.

Trusted by Customers Worldwide

Standard Chartered

citibank

Prudential

Hanwha Life

HDBank

MERITZ

Hyundai Card

KEB Hana Bank